How to Access your JJC Dual Credit Bill
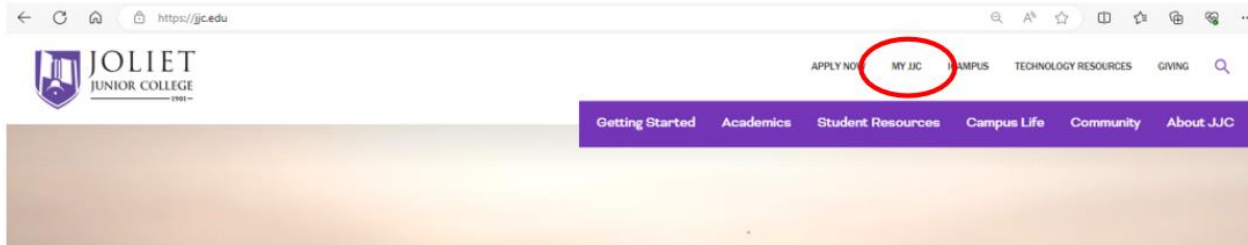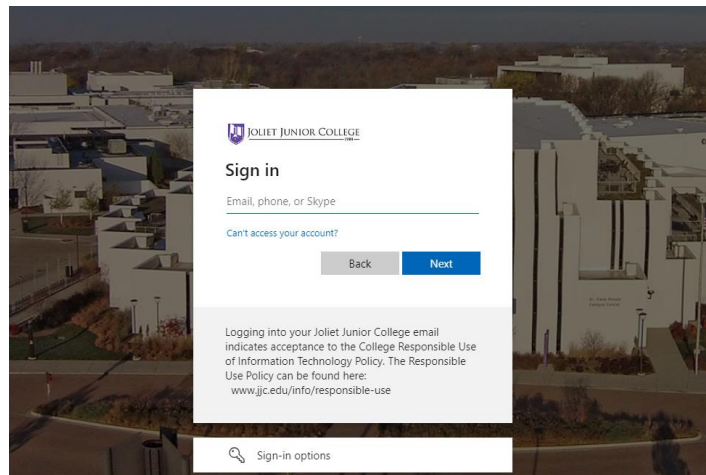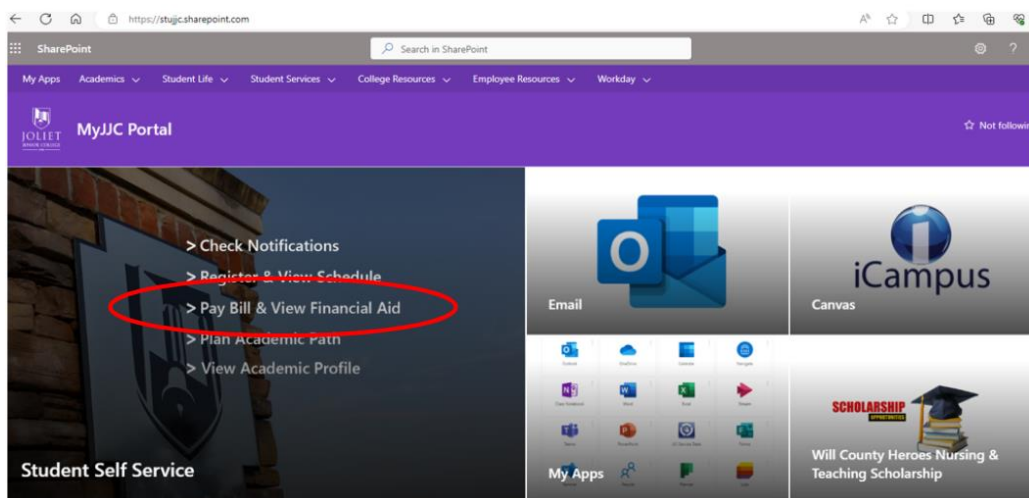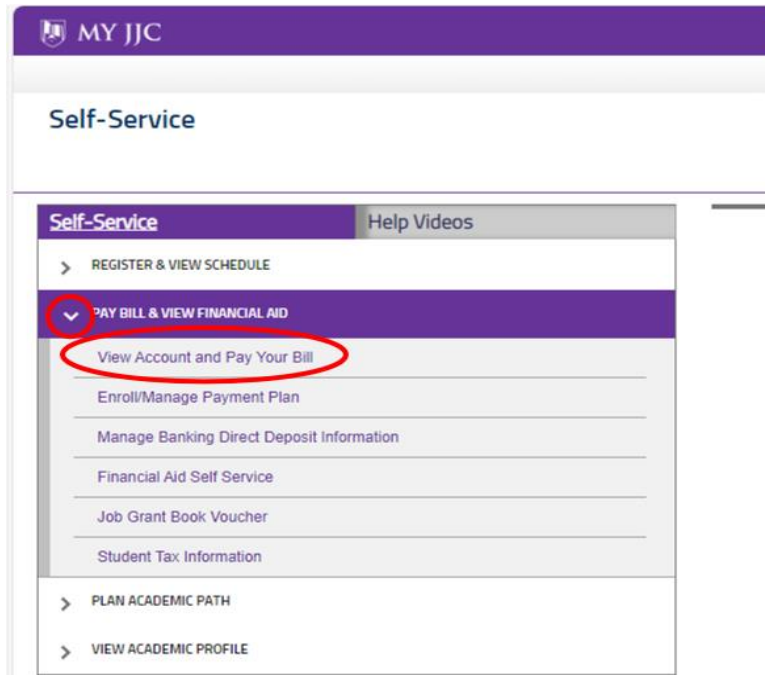
1. Go to jjc.edu and click on *MY JJC*.

2. Sign in with your JJC email address and password. If you do not know this please see the *JJC Dual Credit Account Access Troubleshooting Guide* on page 3.
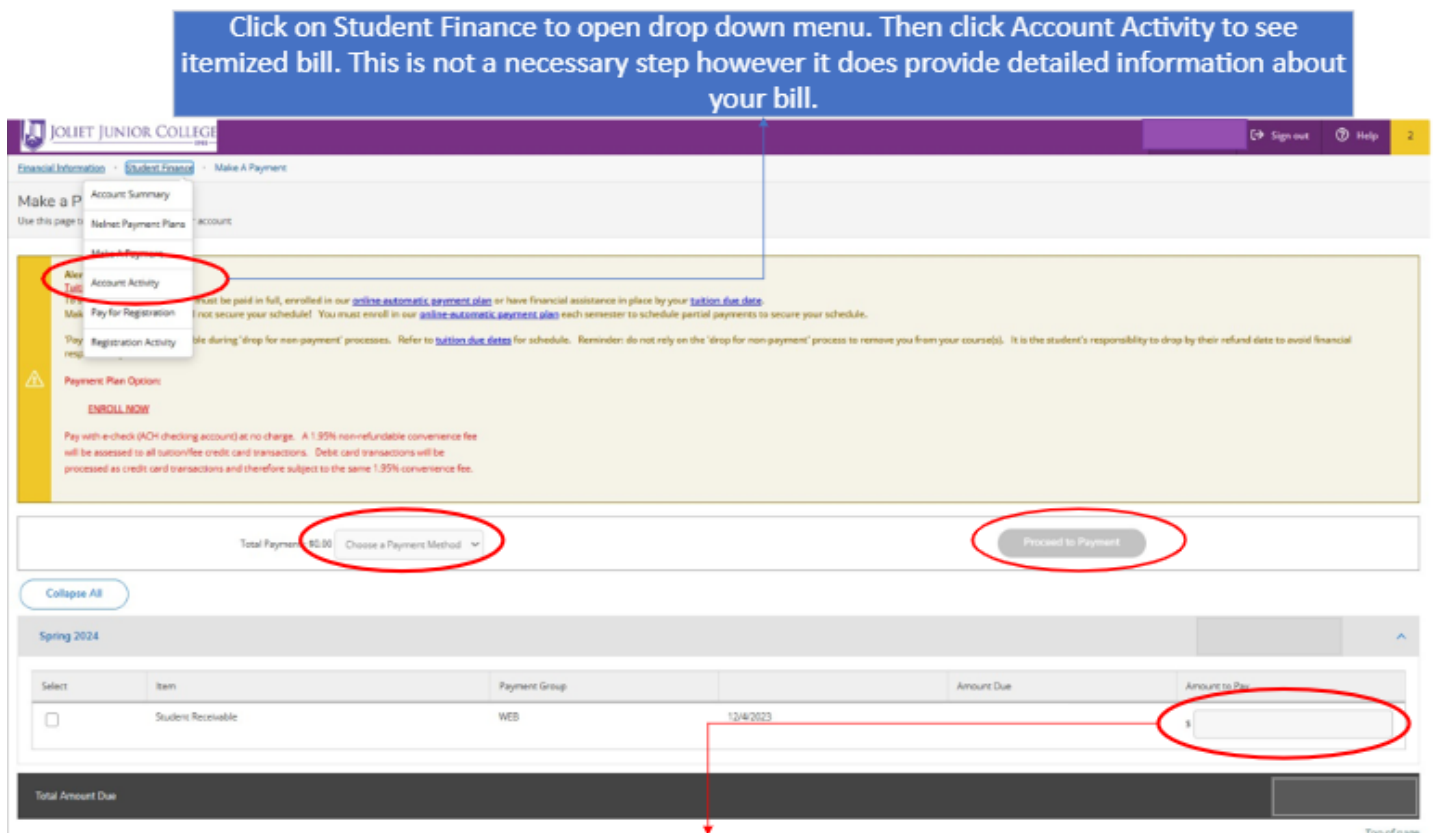

3. Once logged in, you will come to the page pictured below. Click on *Pay Bill & View Financial Aid*.

4. Next, click on **PAY BILL & VIEW FINANCIAL AID** to expand the drop-down menu. Then, Click on **View Account and Pay Your Bill**.
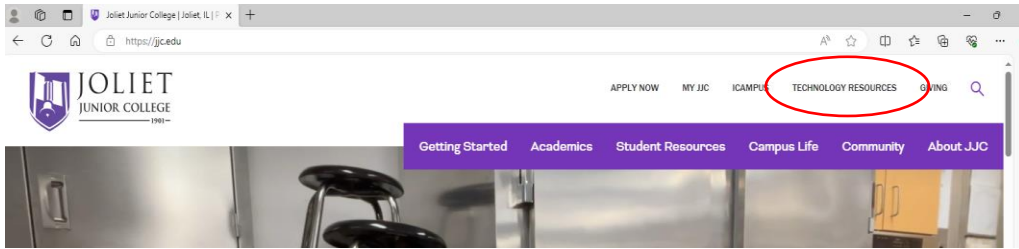

5. This will bring you to the following page. From this page, you can find details about your bill and make a payment.
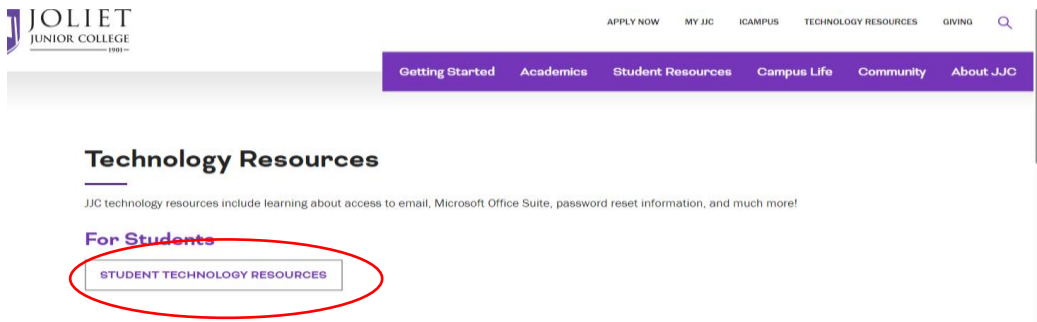
JJC Dual Credit Account Access Troubleshooting Guide

If you are trying to access your JJC account and are having difficulties, please go to jjc.edu and click on **TECHNOLOGY RESOURCES**.

The Technology Resources page has a plethora of information to help troubleshoot your issue. Click on **STUDENT TECHNOLGY RESOURCES**.

Once on the STUDENT TECHNOLOGY RESOURCES page, you will find access to all of JJC's account troubleshooting tools as well as contact information for our 24/7 Tech Support Hotline. **Students must complete the New Account Setup**, if they have not already done so. Try the New account Setup instructions in red below first. If you still cannot access your account, please contact the 24/7 Tech Support Hotline.

Once access to account is obtained you will now be able to access your MY JJC portal which is located on the jjc.edu website.